



Christie Clinic Illinois Race Weekend Volunteer Code of Conduct

To ensure the best experience for our guests, Christie Clinic Illinois Race Weekend asks for our volunteers' partnership in creating a welcoming and positive environment. That is why we created the following guidelines for conduct on race weekend. Please review these guidelines and keep them in mind as you help us bring Christie Clinic Illinois Race Weekend to life!

As a Christie Clinic Illinois Race Weekend volunteer, you will:

- Always be courteous.
- Give help when asked.
- Leave guests with a positive experience.
- Execute your role efficiently and thoughtfully.
- Be a team player with other volunteers.
- Foster inclusion.
- Prioritize the safety of participants, your fellow volunteers, and yourself.
- Be conscientious of your voice volume and keep it at a reasonable level.
- Wear your volunteer shirt, as well as garments and shoes appropriate for the weather and the demands of your role.
- Understand the Event Alert System (EAS) and familiarize yourself with it ahead of the event.
- Direct media to an official spokesperson and do not speak on behalf of the event.
- Be thoughtful of how you use social media during the event, being careful not to post photos of others without permission and not to post sensitive information.
- Leave personal belongings in a safe place.
- Listen to the instructions given by your volunteer Manager or area Lead.
- Be alert. If you see something, say something.

If you have any questions or concerns about these guidelines, please let us know. You can reach us at director@illinoismarathon.com.

We appreciate your help with making Christie Clinic Illinois Race Weekend a success!