

Race App Frequently Asked Questions (FAQs)

USING THE APP

1. What can I do with the app?

The Christie Clinic Illinois Marathon Race Weekend app has all the information you need as a participant, spectator, and fan. It includes important information about race weekend, including interactive course maps, Health & Fitness Expo info, transportation, and parking details, FAQs, and social media plug ins. Use the app to:

- View participant race day information
- Track real time progress for up to 25 participants
- Access maps for the start and finish areas
- View the full schedule of weekend events
- Share in the experience with a Selfie using your phone's camera
- Listen LIVE to the race morning prerace radio show simulcast on Mix 94.5,
- Rewind 92.5, WIXY 100.3, and WYXY Classic 99.1.

2. Is Live Tracking available in the app?

Yes, you can track up to 25 athletes in the app.

3. How can I find participants to track?

Select the "Athlete Live Tracking" tile. From this screen, select "Find a Participant." Enter the name and click search. Once you identify your racer, select their name to add to your tracking list.

4. How can I see official race results?

Select the "Results" tile and select your race to find official race results.

FINDING AND TRACKING PARTICIPANTS

5. How do I track an athlete?

Follow these simple steps:

- Download the app
- Click on the Athlete LiveTracking tile
- Click on the "Find a Participant" bar
- Enter the name or bib number of the athlete and click search from your keyboard
- Select your racer
- Your athlete is now stored. Just click the LiveTracking tile to see them

6. What are the best ways to find a participant to track?

You can search for participants in a variety of ways:

- Bib number
- Last name only
- First name only
- First name Last Name

7. Do I have to use the app to track an athlete?

No. You can access live tracking in the desktop version. Follow these steps:

- Click on this link <https://live.sporthive.com/event/5964/Live>
- Enter your athlete name & select them
- Click “Live Tracking” during the race to watch your athlete’s progress.

8. Can I share my athlete’s progress during the race?

Yes, you can follow athletes, and share their live progress during the event.

- Click on this link: <https://live.sporthive.com/event/5964/SocialSharing>
- Find your athlete and select them