

## **Information Team 101**

When you arrive at the ARC, please check in at the Volunteer Check-In table, just inside the ARC entrance. There you will receive your volunteer TEAM t-shirt and drawstring bag and be directed to the right spot—either in the lobby of ARC, inside Gym 2 or Gym 1 at the Info table.

### **Responsibilities:**

- Be one of the first friendly, smiling faces runners see.
- Answer questions about the race and the community
- Arrive a little early and walk around the ARC to familiarize yourself with the location of various activities.
- Devour the FAQ's and the official race guide on the website prior to your assigned shift:
  - <http://illinoismarathon.com/aboutus/faq/>
  - <http://illinoismarathon.com/wp-content/uploads/RaceGuide.pdf?x16837>
- If you don't know the answer to a question, ask an appropriate marathon team volunteer or call the race hotline: 217/722-5025.

### **Supplies:**

- Copies of the official race guide to refer to (note: ALL entrants receive a copy of the race guide when they get their race bib)
- The expo vendor layout
- Race parking/staging map
- Perhaps some other items TBD